

## NIVS Communication Thursday 7 November 2024

Dear NIVS Users,

The NHS Record a Vaccination Service (RAVS) is replacing NIVS as a Point of Care system, excluding for SAIS providers who will continue to use the NIVS bulk upload functionality to record vaccines.

Starting the week Monday 11 November, all organisations that recorded vaccinations in the AW24 COVID or flu campaign using NIVS, as well as lead users, will be onboarded to RAVS by their Regional team.

If your organisation has already been onboarded, you should now be recording all vaccinations (RSV, pertussis, COVID, flu) in RAVS.

Lead users are responsible for onboarding their teams and assigning users permissions. Once invited to RAVS, please log-in within 7 days to prevent account suspension. Begin using RAVS to record vaccinations as soon as operationally feasible.

NIVS will remain available for recording until Tuesday 31 December. During the transition, RAVS training sessions will be held twice a week until the end of December: [\[you can register for a session via this link\]](#)

RAVS guidance can be found here: [\[guidance link\]](#).

For technical questions or support during this time, contact the RAVS helpdesk, available Monday–Friday (8 AM to 6 PM) and weekends (8 AM to 4 PM).

- **Phone:** 0121 611 0187 (option 3)
- **Email:** [ravs.support@england.nhs.uk](mailto:ravs.support@england.nhs.uk)

For additional information, refer to the NHS-E programme communication: [\[Bulletin - 31 October 2024 - Vaccinations and Screening - FutureNHS Collaboration Platform\]](#)

If you have any other queries, please contact your SVOC who can escalate via the SVOC/RVOC escalation route.

Kind regards,

**National Immunisation & Vaccination System Support Team**

Telephone: **0121 611 0187**

**Email:** [nivs@england.nhs.uk](mailto:nivs@england.nhs.uk)

**Web:** <http://nivs.ardengemcsu.nhs.uk/home>



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