

A decorative network diagram in the top left corner, featuring a central dark blue node connected to several other nodes of various colors (pink, green, blue, grey) by thin grey lines.

Corporate Services Reviews

Working together to deliver more efficient and resilient corporate services, reducing cost and enhancing customer satisfaction



Corporate Services Reviews: Highlighting opportunities for efficiency and quality improvements

Arden & GEM Corporate Services Reviews provide NHS organisations with the opportunity to better understand their current operation, benchmark against best practice and highlight the prospect of efficiency savings and quality improvements.

Our focus on administrative functions, financial management and other healthcare support services provides a real opportunity to improve your operation, while allowing your organisation to concentrate on the day job of delivering excellent services for the populations you serve.

As part of our approach we will assess if automation would benefit any of your administrative tasks which are rule based and repetitive, further increasing the opportunity to be more efficient and improve the customer experience, all of which can ultimately benefit patient services.

Support is provided across a range of corporate services; that can be tailored to meet your individual local challenges or holistically reviewed against the whole remit of your corporate services. Key areas include:



Finance

- Costing
- Financial accounting
- Internal audit
- Management accounting



Human Resources

- Core HR
- Education
- Health and wellbeing
- HR systems
- Learning and development
- Temporary staffing



IT and Digital

- Clinical coding
- Paper medical records
- Shared model data centres / hosting



Procurement

- Contracting
- Procurement
- Supplier management



How we support you:

Our approach to designing and delivering new value-releasing and quality improvement models for corporate services at scale

1. Discovery

Utilising internationally recognised methodologies along with national and local delivery and performance knowledge alongside industry best practices we can benchmark your services against best practice, quality and cost expectations. Identifying key areas for improvement and working with organisations in identifying unwarranted variation

2. Co-design

Using NHS and industry best practice delivery models we design corporate services fit for the future, looking at digital & automation solutions where possible to realise long term efficiencies and quality improvements



3. Delivery

Our Change Managers can either support or upskill staff within your organisation in the implementation of change using our blended approach of both internally recognised and NHS proven methodologies that are tried and tested

4. Embed

We will equip you with the tools necessary to ensure new processes and services are continually delivered within the new specification and continue to be delivered against best practice standards

Corporate Services Reviews

We would welcome the opportunity to discuss how our Corporate Services Reviews can identify the efficiencies required to deliver a sustainable use of NHS resources.

Get in touch with us at:

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